



Revenue Protection, Infrastructure Security and Metering

MODULE II: Processes, Standards & Meter Life Cycle Management

Uganda, 18 – 22 July 2022

Women are encouraged to apply.



Application deadline – 1. May 2022
Course fee – USD\$ 1000
Fee includes course materials, accommodation and meals



COURSE OVERVIEW

Financial sustainability is key for any company. For utility companies this requires deployment of integrated processes based on international standards and best practice to achieve effective revenue protection management and infrastructure security.

The Revenue Protection, Infrastructure Security and Metering course has been developed as a comprehensive and interactive course focused on reducing revenue leakages in electricity utility companies. The course is designed to empower people involved in day-to-day operations, including processes that impact revenue losses, with strategic direction on Revenue Protection and Infrastructure Security, alongside practical interventions for planning and developing Revenue Protection solutions. The course is presented in a modular format, intended to progressively build, and sustain capacity development for effective revenue protection management and infrastructure security in a changing environment.

COURSE OBJECTIVES

Module II of the course focuses on processes, standards, and meter life cycle management for effective revenue protection management and infrastructure security. It builds on the fundamentals covered in Module I of the course, and extends into the deployment of processes for management of losses, incidents, alerts, investigations, and material logistics; the application of specific international standards and best practice on metering installations (Single & Three Phase); and the revenue protection and metering linkages for enhanced Information flow and impact on structures.

MAIN TOPICS

1. Processes
2. Standards
3. Revenue protection & Metering linkages
4. Case studies & Takeaways

At the end of the course, participants will be able to:

- Identify and map processes that are critical in the revenue management cycle.
- Apply appropriate standards for data capture and analysis.
- Adopt and implement results from internal research and development to enhance revenue protection and infrastructure security.
- Identify and apply best practices for case studies on revenue protection and infrastructure security.

TARGET GROUP

This course is designed for professionals involved in day-to-day operations involving processes that impact revenue losses and are seeking to gain a strategic overview of the concepts of Revenue Protection and Infrastructure security, alongside practical tips and advice for planning and developing Revenue Protection solutions.

They include:

- Revenue Protection staff
- Metering personnel
- Business Analysts
- Security personnel
- Customer Service staff
- Accounting staff



SPECIFICS FOR THE COURSE

GENERAL

All lecturers and resource persons are well-known specialists within their field, and they have extensive international and regional experience.

Attending the courses is an opportunity to discuss and learn about current energy sector issues related to Hydropower and other renewables together with professionals from the continent and abroad.

Participants are encouraged to bring along information that can be shared about pending energy and hydropower issues of your interest.

ADMISSION REQUIREMENTS

- A minimum of about 5 years of working experience is required.
- Applicants should hold an applicable degree or possess relevant background knowledge.
- Proficiency in English is compulsory for all the courses. Notice of admission will be given shortly after the application closing date.
- Basic computer skills and internet access are imperative. Applicants **MUST** diligently complete the application form before submission.
- Applicants should have attended ICH's Module I of the course, or at least have knowledge of the fundamentals of revenue protection and metering.



The application form can be accessed at the ICH website – www.ich.no

Please ensure your completed application is received no later than the given deadline

Notice of admission will be given shortly after the application closing date. ICH reserves the right to accept or reject any applicant based on their qualifications and experience.

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COURSE FEE

The course fee includes lectures, materials, accommodation and meals. There is a reduced fee for ICH members. International travel expenses are not included.

A limited number of sponsored seats are available for participants from countries prioritized by NORAD (Norwegian Agency for Development Cooperation). Those who would like a guaranteed seat on the course should secure their own funding.

MORE INFORMATION

Information on other courses can also be found on our website: www.ich.no or by contacting carole@ich.no



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Stay connected to us:



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